



# 2024 UN PUBLIC SERVICE FORUM AND AWARDS CEREMONY

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## WORKSHOP 6

Navigating the Future Government;

AI and Public Administration

### Speaker Biographies

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**Organiser:**

- Ministry of the Interior and Safety (MOIS),
  - Ministry of Personnel Management (MPM) of the Republic of Korea,
  - National Information Society Agency (NIA)
  - Korean Local Information Research & Development Institute (KLID)
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## Session 1: Harnessing AI to Enhance Effectiveness of Work in Government



### **Miguel Porrúa**, Principal Specialist of e-Government, Inter-American Development Bank

Miguel A. Porrúa is the Coordinator of the Data and Digital Government Cluster at the IFD/ICS Unit of the Inter-American Development Bank. Prior to this position, Miguel was a senior e-Government Specialist at the Organization of American States (OAS) where he managed the Organization's e-Government portfolio. Previously Miguel was the Director of Government Relations for Latin America at the electronic government company govWorks, based in New York, where he oversaw various electronic government projects in the region. Prior to his arrival in the US, Miguel lived in Montevideo (Uruguay) where he managed projects related to the modernization of the public sector for the Spanish government (Spanish Agency for International Cooperation and Development, AECID) and the United Nations (UNDP). Miguel is the co-author or co-editor of Latin America Puntogob, Digital Transformation and Public Employment and Latin America and Caribbean Cybersecurity Report 2020. In 2019, a political included Miguel among the 100 most influential people in digital government.

Miguel obtained his bachelor's degree in business and economics at the University of Oviedo (Spain) and his MBA from Thunderbird Business School (Arizona, USA).



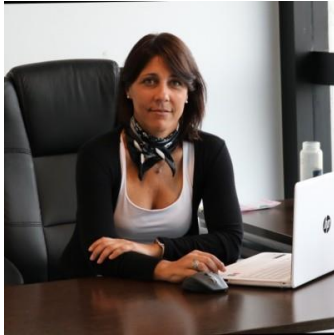
**Ms. Cho Ara, Director, Information Disclosure Division, Ministry of the Interior and Safety(MOIS)**

Jo Ara is currently serving as the Director of International Cooperation of the Planning and Coordination Office. Previously, she held the position of Director of Planning and Strategy at the National Information Resources Service. She graduated from Sungkyunkwan University with a degree in Public Administration and built her career in the Local Government Officials Division of the Local Autonomy Department.



**Mr. Jang Yo-han, Associate Research Fellow, Korea Research Institute for Human Settlements (KRIHS)**

Mr. Jang Yo-han is an Associate Research Fellow at the Korean Research Institute for Human Settlements (KRIHS). He received his Ph.D. in Civil and Environmental Engineering from the University of Missouri - Columbia. Following graduation, he worked as a Data Scientist. At KRIHS, he has held several positions, including Manager of the Data Lab, Manager of the OECD Geospatial Lab, and member of the Public-Private Joint Data Analysis Council by MOIS. Currently, he serves on the data committee for the Open Government Partnership (OGP). His main research areas include AI, big data/data literacy, data fusion/integration, AI-driven policy support, and data visualization.



**Virginia Pardo, Area Director, e-government Agency of Uruguay, AGESIC**

Virginia Pardo is the Director of the Information Society Area for the e-government Agency of Uruguay (AGESIC). She is responsible for carrying out the National Digital Agenda and the Open Government National Action Plan, and initiatives like Unify Portal, Open Government Data, Citizen e-participation, and Digital Citizen. She is also responsible for promoting Open Government in Uruguay, as well as serving as council member and coordinator of the Public Information Access Unit and the Personal Data Control and Regulatory Unit since 2010. Currently, she is leading the construction processes of the national Artificial Intelligence and Data strategy.

## Session 2: Expanding the Potential Areas of AI in Public Administration



### **Dongwook Kim**, Professor, Graduate School of Public Administration, Seoul National University

Mr. Dongwook Kim is a professor at Seoul National University's Graduate School of Public Administration. He has been working there since 1994. He has served as Dean of the Graduate School and President of The Korean Association for Public Administration. Dr. Kim's scholarly endeavors are concentrated on informatization policy, information & communication policy, and policy analysis & evaluation, contributing significantly to the advancement of public administration theory and practice. His expertise extends to consultancy for various government bodies, particularly in digital government and public data strategy.



### **Seungheon Baek**, Client Success Leader, UiPath Korea

Seungheon Baek holds a bachelor's degree in law and a master's degree in business administration from Korea University, as well as a doctorate in business administration from Dongguk University. His distinguished career includes executive roles at GE (Capital, Healthcare, International), Doosan, and Hyundai Capital. Additionally, he served as an adjunct professor at Myongji University's Graduate School of Business and currently advises the Digital Platform Government. Presently, he provides consultation on digital technology-based innovation for prominent Korean companies and public institutions. In 2020, he authored the book "RPA Hyperautomation Platform."



**Cesar Vilchez Inga, Government and Digital Transformation Secretary,  
Presidency of the Council of Ministers (PCM)**

Cesar Vilchez Inga, the Government and Digital Transformation Secretary at the Presidency of the Council of Ministers (PCM), specializes in digital transformation, interoperability, and international public processes. As the general director of the National Electronic Government Office, he was pivotal in creating the Digital Government Secretariat and integrating digital transformation in the Peruvian government. He also served in IT leadership roles in the ministries of health, education, and the interior, and led the digital transformation of the Ministry of Transportation and Communications, achieving 95% digitalization of its public services. His projects include the Electronic Driver's License, State Interoperability Platform, and Smart Cities initiatives, earning him recognition for his innovative contributions.



**Edie Cux, Coordinator and Executive Director,  
Presidential Commission on Open and Electronic  
Government, Guatemala**

Edie Cux, the current Presidential Commissioner of Open and Electronic Government in Guatemala, has worked at Transparency International and has over a decade of experience promoting the fundamental rights of communities in vulnerable situations. In addition to advocating for transparency, innovation, accountability, and the fight against corruption, he promotes digital transformation with the vision that technology can contribute to improving transparency and fighting corruption.

## Session 3: AI-based HR Digital Transformation: Shaping the future



### **M. Jae Moon**, Underwood Distinguished Professor, Dept of Public Policy and Management, Yonsei University

M. Jae Moon is currently the Underwood Distinguished Professor of Public Policy and Management and Director of the Institute for Future Government at Yonsei University. He is a member of the Presidential Committee on Digital Platform Government and the External Advisory Group for Digital Technology for Development for the Asian Development Bank. Additionally, he serves as an expert member of the Global Partnership on Artificial Intelligence (GPAI). He is an elected Fellow of the National Academy of Public Administration (NAPA) and co-chairs the Organizing Committee for the Seoul Smart City Prize of the World Smart Sustainable Cities Organization (WeGO) and Seoul Metropolitan City. He was selected as one of the world's 100 most influential people in Digital Government. He received the Order of Service Merit-Red Stripe from the Government of the Republic of Korea for his contributions to public sector innovations.



### **Seejeen Park**, Associate Professor, Department of Public Administration, KwangWoon University

Seejeen Park is an Associate Professor in the Department of Public Administration at KwangWoon University. Before joining KwangWoon in 2015, Dr. Park accumulated several years of experience in the investment banking and asset management industries. He earned his bachelor's degrees in Public Administration and Business Administration from Yonsei University, followed by a Master of Public Administration from Syracuse University and a Ph.D. in Public Administration from Florida State University. Dr. Park holds various advisory roles for the Korean government, focusing on regulation, government performance assessment, and program evaluation. His research interests include human resource management, organizational theory, and waste policy.



**Soo Gil Lee, Director, Digital Transformation of Government HR, Ministry of Personnel Management**

Soo Gil Lee joined the national civil service in 1997 and has worked at the Civil Service Commission, the Ministry of the Interior and Safety, and the Ministry of Personnel Management. He completed the Digital Platform Government Innovation and Public Leadership specialization course at Seoul National University. He currently serves as a Director of the Digital Transformation of Government HR Division at the Ministry of Personnel Management, where he is in charge of building an integrated recruitment system and a digital personnel management system with the aim of digital transformation of the entire personnel administration from recruitment to retirement.



**Sungsoo Hwang, Professor, Department of Public Administration, Yeungnam University**

Sungsoo Hwang currently works at the Department of Public Administration, Yeungnam University. He conducts research in Public Administration, Public Policy, and Information Technology and Politics. He is currently focusing on two areas of research: 'information processing and trust in government' and 'data-driven decision making in the public sector' with his colleagues. He previously worked at Grand Valley State University and George Washington University.



**Jörg Michael Dostal, Professor, Graduate School of Public Administration, Seoul National University**

Jörg Michael Dostal is a Professor in the Graduate School of Public Administration at Seoul National University, where he has worked since 2009. He was previously employed at Brunel University, London, UK (2003-2009, tenured since 2006). He graduated as Diplom-Politologe from Freie Universität Berlin in 1998 and holds Master's degrees from National University of Ireland, Galway, the University of Bath, UK, and a doctorate (DPhil in Politics) from the University of Oxford, UK. His research interests concern comparative politics and international relations. He has published around 40 papers in SSCI, Scopus, and KCI journals. He is a senior research fellow of the Centre for Syrian Studies, University of St. Andrews, UK, and of the WeltTrends Institute for International Politics (WT-IIP), Potsdam, Germany.



## Session 4: AI in the Public Sector; Potential and Pitfalls



### **Taekon Kim**, Professor, Electronics and Information Engineering, Korea University at Sejong

Taekon Kim received his Ph.D. in electrical engineering from Pennsylvania State University, University Park, PA, in 2001. From 2001 to 2002, he worked with Technology & Research Labs at Intel Corporation in Chandler, AZ. From 2003 to 2004, he was with the Digital Media R&D Center at Samsung Electronics in Suwon, Korea. Since 2005, he has been with Korea University, where he is a professor of Electronics and Information Engineering. His research interests include multimedia signal processing, wireless networks and communications, and e-health.



### **Eun Young Lim**, Group Leader, Generative AI Group, LG CNS

Eun Young Lim, as the head of the Generative AI Business Division, has been developing various projects utilizing generative AI in sectors such as public administration, finance, manufacturing, and distribution/services. Particularly since last year, in collaboration with the Ministry of the Interior and Safety, she has developed a service focused on innovating the working methods of public officials through the use of generative AI. This service is currently being piloted among civil servants.

Since joining the consulting division of LG CNS in 2000, she has led projects on IT and Digital Transformation strategy for various clients, primarily focusing on business development utilizing technologies such as AI, RPA, IoT, and Blockchain.



### **Christian Wallraven**, Professor, Artificial Intelligence / Brain and Cognitive Engineering, Korea University

Christian Wallraven received a Ph.D. degree in Physics from the Max Planck Institute for Biological Cybernetics in 2007 for work on a perceptually-motivated computer vision system. He then moved to Korea University in 2010, where he is currently a Full Professor affiliated with the departments of Artificial Intelligence and Brain and Cognitive Engineering. He is PI of the Cognitive Systems Lab with research focusing on understanding and modeling perceptual processes, sensory integration, and decision-making in both humans and machines. His recent work centers on explainable AI methods and fully immersive, multimodal virtual environments for realistic, next-level neuroscience experiments. Christian Wallraven has co-authored over 200 publications with an interdisciplinary approach integrating cognitive neuroscience, artificial intelligence, and immersive computer graphics.



**Antino Kim, Associate Professor, Operations and Decision Technologies, Kelley School of Business, Indiana University**

Antino Kim is an Associate Professor of Information Systems and Grant Thornton Scholar at the Kelley School of Business, Indiana University. He earned his Ph.D. in Information Systems from the Foster School of Business at the University of Washington. His research interests include AI and human interaction, misinformation and social media, digital piracy, and markets for information goods. His research has appeared in *Information Systems Research*, *Journal of Management Information Systems*, *Management Science*, *MIS Quarterly*, among other outlets.