



# 2024 UN PUBLIC SERVICE FORUM AND AWARDS CEREMONY

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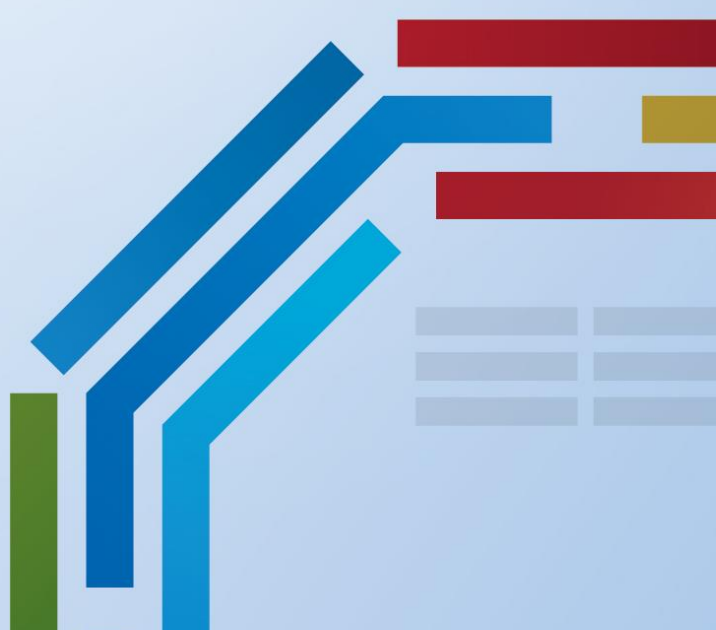
## WORKSHOP 3

Changing Mindsets: Cultivating Systems Thinking,  
Foresight and Innovation in Public Sector Leadership

## AGENDA

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**Organiser:** Programme Management and Capacity Development Unit (PMCDU) /  
Division for Public Institutions and Digital Government (DPIDG) / United Nations  
Department of Economic and Social Affairs (UN DESA)



# Day 1: 24 June 2024

14:30 – 14:45 Welcome and Introduction

14:45 – 16:00 Session 1: Building the Foundations to Cultivate Systems Thinking, Foresight and Innovation in Public Sector Leadership

**Facilitator - Ms. Nosipho Dhladhla**, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

**Rapporteur - Ms. Laila El Baradei**, Professor of Public Administration, School of Global Affairs and Public Policy (GAPP), the American University in Cairo (AUC), Egypt

**Why is changing mindsets in the public sector critical for SDG implementation?**

- **Ms. Nosipho Dhladhla**, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

**What are systems thinking and strategic foresight and how can it contribute to more effective decision-making in the public sector for SDG implementation?**

- **Ms. Veronique Edith D Verbruggen**, Inter-Regional Adviser, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

**Why does foresight matter for transformational change in a VUCA world?**

- **Mr. Donghyun Park**, Economic Advisor (Strategic Knowledge Initiatives) Economic Research and Development Impact Department, Asian Development Bank, Philippines

**What is a foresight and agile mindset and how can it be nurtured?**

- **Mr. Francisco Sabando**, Manabi 2030 Collaborative Innovation, Provincial Government of Manabi, Ecuador

**Interactive Discussion (Q&A)**

16:00 – 16:30 Coffee Break

**16:30 – 17:30 Session 1: Building the Foundations to Cultivate Systems Thinking, Foresight and Innovation in Public Sector Leadership (continued)**

**Chair - Mr. Punjul S. Nugraha**, Director for Economy, Implementation and External Relations, Developing Organisation for Economic Cooperation, Indonesia

**Practical applications of strategic foresight and innovation in government:**

**Case Studies from Africa: Cabo Verde and Morocco**

- **Mr. Masse Lô**, Executive Advisor, Institute of Leadership for Development (ildp-Afrique), Senegal

**The Case of the Republic of Korea**

- **Mr. Kyungmoo Dennis Heo**, Assistant Professor, Division of Creative Convergence Studies, DOUNG-AH Institute of Media, and Arts (DIMA), Ansong City, Republic of Korea

**The Case of Thailand**

- **Mr. Jatuwat Sangsanont**, Academic Insight into Action for Pandemic Response, Chulalongkorn University, Thailand

**Practical applications of learning strategies for schools of government, and strategic foresight and innovation approaches to enhance the current and future capabilities of public administrations:**

- **Mr. Manuel Isra Pastor**, Director, Learning Department, National Institute of Public Administration, Ministry for the Digital Transformation and of the Civil Service, Spain

**Interactive Discussion (Q&A)**

**Key Messages and Closing**

# Day 2: 25 June 2024

## 11:15 – 12:30 Session 2: Implementing Change through Systems Thinking, Foresight and Innovation in Public Sector Leadership:

Welcome by Ms. Nosipho Dhladhla

**Chair - Ms. Natalie Mukundane Kyamutetera**, Former Executive Chairperson African Youth Commission, Kenya

**Rapporteur – Ms. Laila El Baradei**, Professor of Public Administration, School of Global Affairs and Public Policy (GAPP), the American University in Cairo (AUC), Egypt

**What is an Innovation Mindset and why is it critical for transformational leadership?**

- **Ms. Ana Thorlund**, Governance and Public Administration Expert, United Nations Project Office on Governance, United Nations Department of Economic and Social Affairs (UNDESA)

**How can foresight and innovation be implemented in public administration to address complex present and future challenges?**

- **Mr. Pierre Schoonraad**, Head, Research and Solution Development, Centre for Public Service Innovation, South Africa
- **Ms. Trish Lavery, Director**, Policy Projects and Taskforce Office, Department of the Prime Minister and Cabinet, Australia
- **Mr. Gurubaran Subramaniam**, Senior Manager (Government Projects), Chandler Institute of Governance, Singapore

**Interactive Discussion (Q&A)**

## 12:30 – 14:00 Lunch Break

## 14:15 – 15:15 Session 2: Cultivating Systems Thinking, Foresight and Innovation in Public Sector Leadership: Implementing Change (continued)

**Chair - Ms. Nosipho Dhladhla**, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

**Break-out Groups to Develop a Roadmap – 1 hour.**

**15:15 – 15:30    Session 2: Cultivating Systems Thinking, Foresight and Innovation in Public Sector Leadership: Implementing Change (continued)**

**Reporting back from Break-out Groups and Recommendations**

**15:30-15:45    Key Messages and Closing**

**Contact Persons**

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