



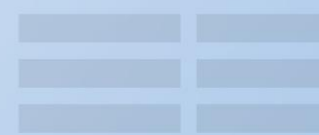

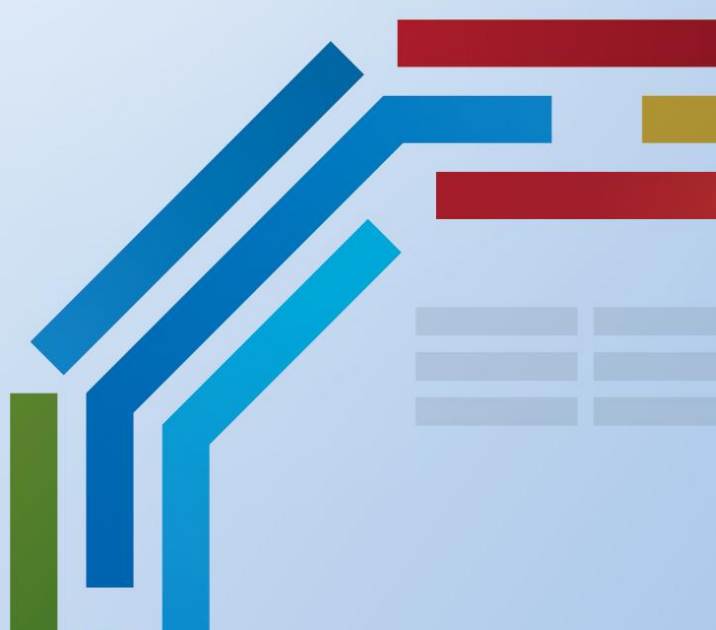
2024 UN PUBLIC SERVICE FORUM AND AWARDS CEREMONY

WORKSHOP 3

Changing Mindsets: Cultivating Systems Thinking,
Foresight and Innovation in Public Sector Leadership

AGENDA

Organiser: Programme Management and Capacity Development Unit (PMCDU) /
Division for Public Institutions and Digital Government (DPIDG) / United Nations
Department of Economic and Social Affairs (UN DESA)



Day 1: 24 June 2024

14:30 – 14:45 Welcome and Introduction

14:45 – 16:00 Session 1: Building the Foundations to Cultivate Systems Thinking, Foresight and Innovation in Public Sector Leadership

Facilitator - Ms. Nosipho Dhladhla, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

Rapporteur - Ms. Laila El Baradei, Professor of Public Administration, School of Global Affairs and Public Policy (GAPP), the American University in Cairo (AUC), Egypt

Why is changing mindsets in the public sector critical for SDG implementation?

- **Ms. Nosipho Dhladhla**, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

What are systems thinking and strategic foresight and how can it contribute to more effective decision-making in the public sector for SDG implementation?

- **Ms. Veronique Edith D Verbruggen**, Inter-Regional Adviser, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

Why does foresight matter for transformational change in a VUCA world?

- **Mr. Donghyun Park**, Economic Advisor (Strategic Knowledge Initiatives) Economic Research and Development Impact Department, Asian Development Bank, Philippines

What is a foresight and agile mindset and how can it be nurtured?

- **Mr. Francisco Sabando**, Manabi 2030 Collaborative Innovation, Provincial Government of Manabi, Ecuador

Interactive Discussion (Q&A)

16:00 – 16:30 Coffee Break

16:30 – 17:30 Session 1: Building the Foundations to Cultivate Systems Thinking, Foresight and Innovation in Public Sector Leadership (continued)

Chair - Mr. Punjul S. Nugraha, Director for Economy, Implementation and External Relations, Developing Organisation for Economic Cooperation, Indonesia

Practical applications of strategic foresight and innovation in government:

Case Studies from Africa: Cabo Verde and Morocco

- **Mr. Masse Lô**, Executive Advisor, Institute of Leadership for Development (ildp-Afrique), Senegal

The Case of the Republic of Korea

- **Mr. Kyungmoo Dennis Heo**, Assistant Professor, Division of Creative Convergence Studies, DOUNG-AH Institute of Media, and Arts (DIMA), Ansong City, Republic of Korea

The Case of Thailand

- **Mr. Jatuwat Sangsanont**, Academic Insight into Action for Pandemic Response, Chulalongkorn University, Thailand

Practical applications of learning strategies for schools of government, and strategic foresight and innovation approaches to enhance the current and future capabilities of public administrations:

- **Mr. Manuel Isra Pastor**, Director, Learning Department, National Institute of Public Administration, Ministry for the Digital Transformation and of the Civil Service, Spain

Interactive Discussion (Q&A)

Key Messages and Closing

Day 2: 25 June 2024

11:15 – 12:30 Session 2: Implementing Change through Systems Thinking, Foresight and Innovation in Public Sector Leadership:

Welcome by Ms. Nosipho Dhladhla

Chair - Ms. Natalie Mukundane Kyamutetera, Former Executive Chairperson African Youth Commission, Kenya

Rapporteur – Ms. Laila El Baradei, Professor of Public Administration, School of Global Affairs and Public Policy (GAPP), the American University in Cairo (AUC), Egypt

What is an Innovation Mindset and why is it critical for transformational leadership?

- **Ms. Ana Thorlund**, Governance and Public Administration Expert, United Nations Project Office on Governance, United Nations Department of Economic and Social Affairs (UNDESA)

How can foresight and innovation be implemented in public administration to address complex present and future challenges?

- **Mr. Pierre Schoonraad**, Head, Research and Solution Development, Centre for Public Service Innovation, South Africa
- **Ms. Trish Lavery, Director**, Policy Projects and Taskforce Office, Department of the Prime Minister and Cabinet, Australia
- **Mr. Gurubaran Subramaniam**, Senior Manager (Government Projects), Chandler Institute of Governance, Singapore

Interactive Discussion (Q&A)

12:30 – 14:00 Lunch Break

14:15 – 15:15 Session 2: Cultivating Systems Thinking, Foresight and Innovation in Public Sector Leadership: Implementing Change (continued)

Chair - Ms. Nosipho Dhladhla, Information Management Officer, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UNDESA)

Break-out Groups to Develop a Roadmap – 1 hour.

15:15 – 15:30 Session 2: Cultivating Systems Thinking, Foresight and Innovation in Public Sector Leadership: Implementing Change (continued)

Reporting back from Break-out Groups and Recommendations

15:30-15:45 Key Messages and Closing

Contact Persons

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