



# 2024 UN PUBLIC SERVICE FORUM AND AWARDS CEREMONY

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## WORKSHOP 4

Fostering Innovation through Digital Transformation – AI  
Regulatory Sandboxes

## DRAFT AGENDA

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**Organiser:** Digital Government Branch (DGB) / Division for Public Institutions and  
Digital Government (DPIDG) / United Nations Department of Economic and Social  
Affairs (UN DESA)



# Day 1: 24 June 2024

**14:30 – 16:00**      **Session 1: AI Regulatory Sandboxes and Policy experimentation as an innovative approach to digital transformation**

Expert presentations

Q&A and panel discussions

**16:00 – 16:30**      **Coffee Break**

**16:30 – 17:30**      **Session 2: Presentations from UNPSA Initiatives or Country Case-Studies in AI Sandboxes**

Examples of how AI has been used to improve public services delivery

# Day 2: 25 June 2024

**11:15 – 12:30**      **Session 3: Lessons Learned from Applying Regulatory Sandboxes and Policy Experimentation in Bangladesh, Maldives and Kazakhstan**

**12:30 – 14:00**      **Lunch Break**

**14:15 – 15:15**      **Session 4: Institutional Capacities Needed for Applying AI Regulatory Sandboxes**

**15:15 – 15:45**      **Conclusion and Recommendations**

## Contact Persons

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